

# What legal protection can I get?

The Domestic Violence and Family Protection Act enables people to apply for a **Domestic Violence Protection Order** through the Magistrates Court. This is usually the fastest and cheapest option to protect you. For information and assistance please contact **The Domestic Violence Resource Service (Mackay & Region) (07) 4957 3888** or the local police.

## Q. Where do I go to seek advice on Family Law matters?

- North Queensland Women's Legal Service 1800 244 504
- Brisbane Women's Legal Service 1800 677 278
- Legal Aid Queensland 1300 651 188

## Q. Where do I go to for assistance with mediation involving parental agreements?

- Family Relationships Centre (07) 4951 4555
- Legal Aid Queensland 1300 651 188

## Q. Where do I go for assistance regarding Property Settlement disputes?

- The Mackay Community Legal Centre (07) 4953 1211
- Legal Aid Queensland 1300 651 188
- Mackay Dispute Resolution Centre (07) 4967 4404 (Mackay Courthouse)

## Q. What if I have recently arrived in Australia and have experienced domestic violence?

- If you are an immigrant and have lodged an application to remain permanently in Australia on marriage or de facto relationship grounds and your relationship has ended due to domestic violence, then there are provisions to assist you to remain permanently in Australia.

It is vital to seek advice about your circumstances before approaching the Department of Immigration and Multicultural Affairs. **The South Brisbane Immigration and Community Legal Service** specialises in immigration law and can provide free advice. Advice can be face to face, over the phone or through the mail. They can be contacted on **(07) 3846 3189** or alternatively contact the **George Street Neighbourhood Centre Multi-cultural Worker (07) 4957 2626**.

An initiative of the  
**Domestic Violence Resource Service (Mackay & Region)**  
Monday to Friday : 8.30am-4.30pm  
Ph: (07) 4957 3888 Fax: (07) 49573984  
Email: [admin@domesticviolenceservice.com.au](mailto:admin@domesticviolenceservice.com.au)

# Information for Families affected by Domestic Violence

**Domestic Violence Resource Service  
(Mackay & Region) Inc** .....(07) 4957 3888

**DV CONNECT** ..... 1800 811 811  
Support/ Information

**Family Relationship Centre** .....(07) 4951 4555  
Mediation/ Parental Agreements  
35 Milton St, Mackay

**Lifeline Mackay** .....(07) 4944 2300  
Counselling/ Support  
287 Shakespeare St, Mackay

**Relationships Australia** ..... 1300 364 277  
Family/ individual counselling  
Corner of Victoria & Brisbane St, Mackay

**Children's Contact Service** .....(07) 4944 1733  
37 Boddington St, Mackay

**George Street Neighbourhood Centre** .....(07) 4957 2626  
Counselling/ Support/ Financial counsellor  
4 George St. South Mackay

**Mental Health Fellowship**..... (07) 4951 2955  
Counselling for carers  
3/34 Sydney St. Mackay

**Carers Queensland** .....(07) 4944 0544  
Support/ Information for carers  
Suite 4, 19 Palmer St. Mackay, 4740

**Dispute Resolution Centre** ..... (07) 4967 4404  
Mediation/ Property settlement  
Mackay Court House  
Brisbane St. Mackay